**Product perspective**

The applications we will release is not completely independent and self-contained: it will rely mainly on the GPS system in order to retrieve the position of all its taxis. Moreover, we will promote possible future integrations and extensions by releasing a set of APIs. We hope that MyTaxyService may be exploited by other companies and developers and integrated with similar services (like journey planners or hotel booking services) to make travelling easier. APIs will also provide an easier development of additional functions, like taxi sharing or a SMS-based reservation system.

**User characteristics**

MyTaxiService will be used by two types of users: taxi drivers and customers. In both cases, no particular skills or information technology knowledge are required, since our application will be easy to use and accessible by any mobile phone or computer that have access to internet.

**Constraints**

* **Regulatory policies**

MyTaxiService doesn’t have to meet any regulatory policies.

* **Hardware limitations**
* **Interfaces to other applications**

MyTaxiService doesn’t have to meet any interface to other applications.

* **Parallel operations**

MyTaxiService system must support parallel operations and multiple connections in order to provide a smooth experience and a correct functioning.